



TenRiskSM

TenRiskSM applies to a group of ten operational risk areas addressed under an OpsAuditTM. For each of the TenRiskSM areas, Visage evaluates the business to answer ten fundamental questions related to operational risk and performance excellence. This service helps Visages clients proactively identify and manage operations risks. These risk areas are:

#1 Business Operations Risk

- *Does the company “mind the fundamentals” and proactively improve its station over time?*

#2 Personnel and Staffing Risk

- *Is your organization fully mobilized and committed to company success?*

#3 Asset Management Risk

- *Is your asset custodianship up to par?*

#4 Information Systems Risk

- *Do your information systems represent a competitive advantage for your company?*

#5 Communication Risk

- *Does the organization know how to communicate for success?*

#6 Security Risk

- *Are your safety and security practices adequately protecting your personnel, assets and information?*

#7 Management Risk

- *Are your managers true “leaders” for your organization and its goals?*

#8 Supply Chain Risk

- *Is your company at risk for waste or business interruption via its supply and distribution channels?*

#9 Ethical Risk

- *Does your company emphasize ethical practices, or is it at risk because of ethics lapses?*

#10 Reputational Risk

- *Does reputation serve or hurt the company, its directors, management and staff?*

TenRiskSM is a Service Mark of Visage Solutions, LLC. For more information about TenRiskSM—and to evaluate how a TenRiskSM assessment of your company can help your operations results, please contact Visage Solutions at your earliest convenience.

“Make your focus managing the business, not managing the numbers. If the business is well managed, good numbers will follow.”

-- Arthur Levitt, You Are the Guardians, CFO Magazine, 5/1/2003